



# Intellectual Property Rights Enforcement

How Businesses Can Partner with CBP to  
Protect their Rights



U.S. Customs and  
Border Protection



National IPR  
Coordination Center





# U.S. Customs and Border Protection

## OUR MISSION

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*We are the guardians of our Nation's borders.*

*We are America's frontline.*

*We safeguard the American homeland at and beyond  
our borders.*

*We protect the American public against terrorists and  
the instruments of terror.*

*We steadfastly enforce the laws of the United States  
while fostering our Nation's economic security through  
lawful international trade and travel.*

*We serve the American public with vigilance, integrity,  
and professionalism.*



Counterfeit Pharmaceuticals

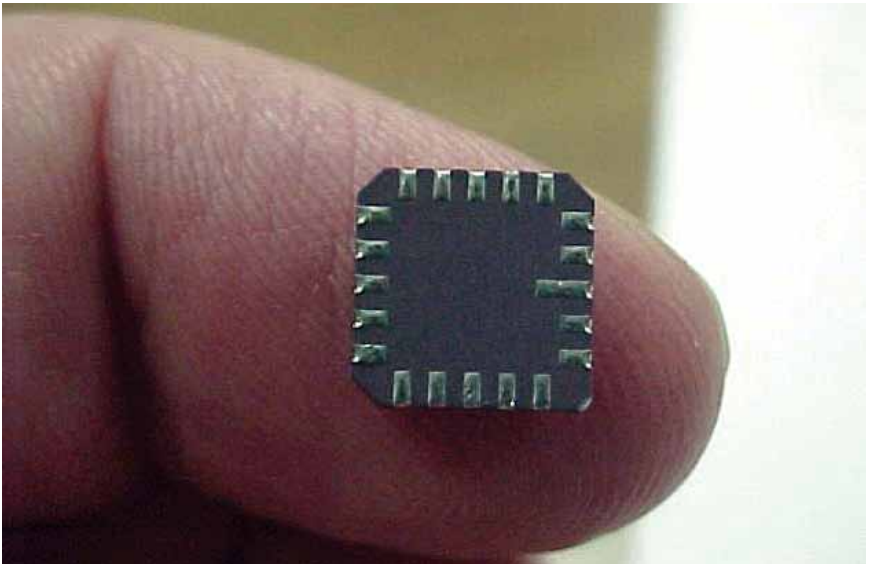
## INTRODUCTION

U.S. Customs and Border Protection (CBP) is the primary federal agency responsible for securing America's borders. This includes the protection of intellectual property rights, which guards against the infringement of U.S. patents, copyrights, and trademarks. CBP intercepts counterfeit and pirated goods that harm the U.S. economy and threaten the security, health, and safety of Americans.

The agency employs a multi-layered, risk-based approach to enforce intellectual property rights at the border. This strategy, which mitigates the risk of fraudulent shipments coming into the country, relies on two key elements:

### Enforcement

At the border, CBP is authorized to exclude, detain and/or seize imported merchandise that infringes federally registered and recorded trademarks and copyrights and/or is covered by an exclusion order issued by the U.S. International Trade Commission. CBP publishes annual statistics of intellectual property seizures at [www.cbp.gov/ipr](http://www.cbp.gov/ipr). This information includes the number of seizures, the domestic value, and the Manufacturer's Suggested Retail Price (MRSP) of the goods.



*Counterfeit Military Grade Chip*

## Partnerships

CBP collaborates with other federal agencies and foreign governments to protect America's innovation and competitiveness. One of these important partnerships is with the National Intellectual Property Rights Coordination Center (IPR Center). As one of the six founding members of the IPR Center, CBP holds one of the Deputy Director positions, with personnel permanently present at the Center to actively exchange valuable enforcement, targeting and intelligence data with the other Center partners to support our mutual IPR enforcement goals. Through the IPR Center, CBP also participates in multi-agency operations targeting counterfeit and pirated goods. CBP is the number one source for criminal investigative leads referred to Immigration and Customs Enforcement/Homeland Security Investigations.

One of CBP's most important collaborative partnerships is with the trade community. Enforcing intellectual property rights is a complex process and partnering with rights owners and industry organizations is critical to CBP's success. This guide outlines a number of ways in which businesses and rights owners can work with the government to increase enforcement of their intellectual property rights at the border.



Counterfeit Wearing Apparel

## PARTNERING WITH CBP TO PROTECT YOUR INTELLECTUAL PROPERTY RIGHTS

The flow of counterfeit and pirated goods is a global problem that requires vigorous collaboration between customs agencies and rights owners to ensure effective intellectual property enforcement at the border. Working with CBP provides many benefits for rights owners of patents, copyrights, and trademarks to ensure maximum intellectual property rights protection. The three steps you can take to maximize your relationship with CBP are e-Recordation, e-Allegations, and information sharing.

### *e-Recordation: Recording Intellectual Property with CBP*

Trademarks and copyrights registered with the U.S. Patent and Trademark Office or U.S. Copyright Office can be recorded with CBP to maximize their protection at the border. The benefits of e-Recordation include:

- » Making intellectual property rights information available at the ports to help CBP personnel with infringement determinations.
- » Eliminating paper applications and the need for supporting documents.
- » Allowing rights owners to upload images of their protected rights.

<https://apps.cbp.gov/e-recordations/>

## How to Record Your Trademark or Copyright with CBP:

- » Register your trademark with the U.S. Patent and Trademark Office at [www.uspto.gov](http://www.uspto.gov) or your copyright with the U.S. Copyright Office at [www.copyright.gov](http://www.copyright.gov).
- » After a registration is issued, access the online e-Recordation application at <https://apps.cbp.gov/e-recordations/> and provide the following information:
  - The trademark or copyright registration number;
  - The name, complete business address, and citizenship of the rights owner;
  - The place(s) of manufacture;
  - The name and address of individuals authorized to use the trademark or licensed to use the copyright; and
  - The identity of a parent company or subsidiary authorized to use the trademark or licensed to use the copyright.

## e-Allegations

Businesses and rights owners are encouraged to submit allegations of infringing shipments or conduct to CBP. CBP uses this information to target these activities and may refer cases for criminal investigations.

If you have information about infringing goods being imported into the country, let CBP know. Information submitted through CBP's online reporting system, e-Allegations, is disseminated to the appropriate office or port of entry for investigation. This important information-sharing tool improves CBP's enforcement of your intellectual property rights at the border.

- » Submissions can be anonymous and may include photos and other documentation.
- » Issues that pose an immediate threat to public health and safety should also be reported to CBP's 1-800-BE-ALERT.



Counterfeit Optical Media

<https://apps.cbp.gov/eallegations/>



Counterfeit Electrical Component

## INFORMATION SHARING

CBP enforcement employs a risk-based targeting model to determine shipments most likely to contain infringing goods. Information shared with CBP helps identify infringing shipments while facilitating legitimate trade.

Counterfeit and pirated goods are becoming much more sophisticated, which means that it is also becoming much more difficult to distinguish legitimate goods from fakes. CBP reaches out to rights owners for assistance in making infringement determinations, but there are ways in which you can proactively help CBP with this process.

### Product Identification Guides

These guides, produced by rights owners, help CBP make infringement determinations at the port. All guides submitted to CBP are placed on CBP's internal websites and linked to the e-Recordation system. This provides extensive information about recorded intellectual property rights to the field to assist with infringement determinations.



## What should I include in my product identification guide?

An effective manual should be brief and should include the following:

- » Information about the company;
- » The intellectual property owned by the company;
- » Contact information;
- » Registration number;
- » Recordation number;
- » U.S. International Trade Commission investigation number. Product identification guides prepared in connection with exclusion orders enforced by CBP will not be placed on the agency's intranet. Rather, the information therein will be incorporated as appropriate in the field instructions that implement the order.
- » Physical characteristics of the product;
- » Photos of genuine and suspect versions of the goods;
- » Manufacturing information; and
- » An appropriate legal disclaimer, which can be found at [www.cbp.gov/ipr](http://www.cbp.gov/ipr).

### Product Training Sessions

Many companies also provide product identification training to CBP personnel at ports of entry. This allows your company to interact face to face with the officers and import specialists who will actually inspect shipments and look for intellectual property rights infringements.

To conduct product identification training, direct your requests to the Assistant Port Director for Trade at each port of entry. A listing of field offices with contact information can be found at [www.cbp.gov/ipr](http://www.cbp.gov/ipr). Product identification training in respect of ITC exclusion orders must first be coordinated with the IPR and Restricted Merchandise Branch.



Counterfeit Air Bag

## CONTACT US

A number of offices within CBP work together on intellectual property issues. All are available to work with you to protect your intellectual property rights.

We, at CBP, are here to serve you by securing America's borders to protect our nation and the U.S. economy. Our goal is to facilitate legitimate trade while enforcing our laws. If you have additional questions regarding intellectual property enforcement, please contact us in one of the following ways:

### *IPR Help Desk*

CBP's IPR Help Desk is staffed on weekdays to answer questions on intellectual property rights enforcement. The IPR Help Desk provides the public, businesses and rights owners, CBP officers, and import specialists with information on intellectual property rights border enforcement procedures and receives allegations of intellectual property rights infringement. In addition, the IPR Help Desk assists owners of recorded intellectual property rights with developing product identification training materials. These materials help CBP officers at ports of entry identify infringed goods. Contact the IPR Help Desk by phone at 562-980-3119, ext. 252 or by email at [ipr.helpdesk@dhs.gov](mailto:ipr.helpdesk@dhs.gov).

### *IPR and Restricted Merchandise Branch*

The IPR and Restricted Merchandise Branch oversees the intellectual property rights e-Recordation program and provides intellectual property infringement determinations and rulings. Additionally, the IPR and Restricted Merchandise Branch provides answers to legal questions about CBP's intellectual property enforcement procedures. Contact CBP intellectual property rights attorneys for help by phone at 202-325-0020 or by email at [hqiprbranch@dhs.gov](mailto:hqiprbranch@dhs.gov).

### *IPR Policy and Programs*

The IPR Policy and Programs Division provides leadership and direction for CBP's intellectual property rights strategy, policy, and programs. The division also coordinates with rights owners and other members of the trade community, federal agencies, and foreign governments on intellectual property issues. Contact the IPR Policy and Programs Division by phone at 202-863-6020 or by email at [iprpolicyprograms@dhs.gov](mailto:iprpolicyprograms@dhs.gov).

## ADDITIONAL RESOURCES

CBP has additional resources to assist you with intellectual property rights enforcement.

### *Intellectual Property Rights Enforcement Directives*

Three intellectual property rights directives are posted on the CBP website, [www.cbp.gov/ipr](http://www.cbp.gov/ipr), under IPR Legal Resources. These directives describe CBP's enforcement of ITC exclusion orders, trademark and trade name protection, and detention and seizure authority for copyright and trademark violations.

An informed compliance publication entitled "CBP Enforcement of Intellectual Property Rights," also under IPR Legal Resources, [www.cbp.gov/ipr](http://www.cbp.gov/ipr), provides guidelines for the trade community on intellectual property rights, trademark and copyright infringements, and importer remedies following the seizure of suspected goods.

### *Intellectual Property Rights Search (IPRS)*

To see what trademarks, trade names and copyrights have been recorded with CBP, rights owners may use IPRS, a searchable database containing public versions of intellectual property rights e-Recordations, <http://iprs.cbp.gov>. Searches can be performed using individual and combinations of keywords and phrases, recordation numbers, and agency registration numbers.

### *National Intellectual Property Rights Coordination Center (IPR Center)*

The IPR Center encourages members of the general public, rights holders, trade associations, law enforcement and government agencies to report instances of IPR theft. To support this goal, the IPR Center maintains a "To Report IP Theft" button on its website where violations can be reported, <http://www.iprcenter.gov/referral>. Violations may also be reported by calling 1-866-IPR-2060. The information provided is reviewed by IPR Center staff and disseminated to IPR Center partners for appropriate investigative response and tactical use.





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[www.cbp.gov/ipr](http://www.cbp.gov/ipr)  
[www.iprcenter.gov](http://www.iprcenter.gov)  
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